

Duratray IMS Policy

Duratray International and its group of companies specializes in the design and engineering, manufacturing and commercialization of dump bodies for haulage equipment and its spare parts, steel and rubber components; also providing services for technical assistance, maintenance and replacement.

Duratray International recognises its moral and legal responsibilities to its customers, employees and other stakeholders and operates in accordance with its robust Integrated Management System (IMS), hence committed to:



the provision of quality dump body trays and components, of a professional support and of other services;



meet or exceed our customers' expectations and satisfaction in all aspects of their business activities;



adopt the highest environmental standards in all areas of operation to prevent pollution and damage to the environment , meeting and exceeding all relevant legislative requirements. Continually assess the environmental impact of all our operations and organisational activities to identify areas where we can minimise their effect and waste through careful and efficient use of all materials and energy.



maintain a safe, healthy and secure environment, preventing injuries and illness for its employees, clients, contractors and others that may be affected by its operations, taking a preventive approach and communicating results;



ensuring that the organization's operations do not place the local community at risk of injury, illness or property damage;



comply with all legislative and other regulations, standards and/or requirements applicable to its processes, activities and products;



promote and provide information, instruction, training and supervision to employees, casual staff, contractors and visitors to ensure their competence and improvement.



continuously improve its processes and management system by incorporating the Plan-Do- Check-Act principle and establish and achieve measurable objectives for its IMS.